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| **Ticket form\_1454145399051** |

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| **Creator** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_creator | **Date** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_date |
| **Team** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_team | **Status** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_status |

**Details**

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| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Domain** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_domain | | | | | **Supervision** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_supervision | | | | | **Normalization** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_normalisation | | | | | **Incident description** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_incident\_description | | | | | **Call origin** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_call\_origin | | | | | **Client impact** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_client\_impact | | | | | **Impacted device(s)** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_impacted\_devices | | | | | **Call date** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_call\_date | | | | | **Incident start** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_call\_start | | | | | **Incident end** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_call\_end | | | | | **Incident duration** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_incident\_duration | | | | | **Presumed cause** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_presumed\_cause | | | | | **Primary responsibility** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_primary\_responsability | | | | | **Localization** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_localisation | | | | | **Comments** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_comments | | | | | **ISC comments** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_isc\_comments | | | | | **Normalization comments** | | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_normalization\_comment | | | | | **SMS** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_sms | **Report** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_report | **Notification sent** | sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_notification\_sent | |

**Comments**

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| sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_comment\_entity | | | | |
| Operator | Team | Start | End | Comment |
| columnName1 | columnName2 | columnName3 | columnName4 | columnName5 |

**Impact on service**

**Devices**

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| sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_impact\_service\_devices | | |
| Device | Type | Status |
| columnName1 | columnName2 | columnName3 |

**Impacted sevices**

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| sf\_gnrt\_frm\_prsnt\_system\_dscrpncy\_internl\_rpot\_impacted\_service | | | | | |
| Reference | Service | Company | Site | Interruption | Degradation |
| columnName1 | columnName2 | columnName3 | columnName4 | columnName5 | columnName6 |